

KNOWLEDGE DOCUMENT

Customer support

v1.0 | 26-3-2021

Section overview

1. Registration / Register
2. App usage
3. Trip planning
4. Booking
5. Payment methods
6. Transport services
- 7. Other**

Customer support

Which channels are available for contacting Customer Support?

Log in to the Turnn Maas Suite app (figure 1).

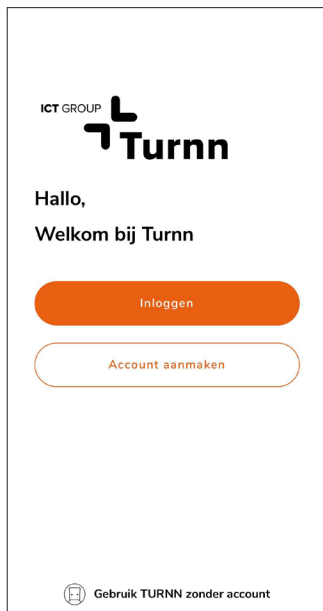


Figure 1: Log in

Tap on settings (figure 2).

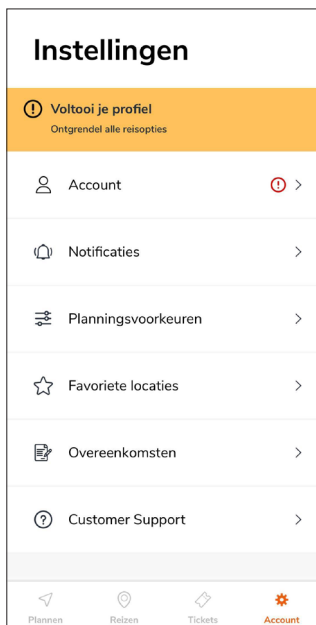


Figure 2: Settings

Choose Customer Support (figure 3).

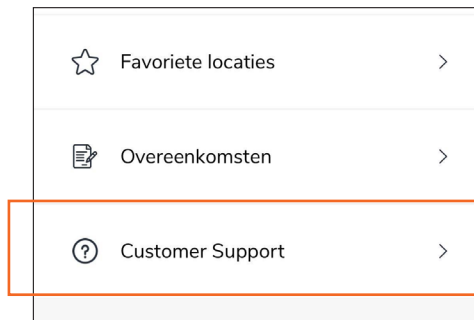
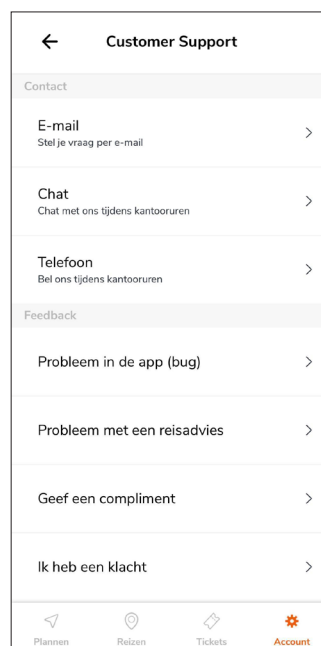


Figure 3: Customer Support

You can send an e-mail, you can chat with an employee or of course you can call. You can also give us your feedback via the app (figure 4).



Figuur 4: Options customer support